

# **We are taking important steps to help you stay protected.**

We recognise the fact that the continued spread of Coronavirus (COVID-19) in Canada and around the world has understandably raised concerns for you and your families. At Portway Dentistry, the well-being of our valued patients and employees is of the deepest concern to us. We want you to know that your safety will remain our top priority as this situation continues to evolve.

Even though we practice the stipulated infection and prevention control measures as per the **Ontario Ministry of Health and the WHO**, we will still like to make some very important and necessary proposals:

**We have decided to reschedule all elective and routine dental procedure (ie. cleanings, fillings, routine exams, etc.) until the risk of transmission is significantly lower - not only in our practice but in the community at large.**

**It is imperative for us that our patients still receive emergency and urgent dental care. Kindly contact us if any such services are required. However, please be advised, as a precautionary measure, we will have to screen our dear patients over the phone before we make this appointment.**

We continue to monitor the situation closely and are following the latest guidance from local, Provincial and Federal health authorities, including our regulatory body and the **Public Health Agency of Canada**, to ensure that our practices are aligned with the latest and most effective recommendations.

We understand this is an uncertain time for everyone and we are here to continue to support you in any emergency situation.

Yours in Good Faith,

Doctors and Staff,  
Portway Dentistry.  
Brantford